

Points Statement

The Points Statement is a record of the points you earn and redeem, and your outstanding balance of points. The Statement, sent to you at the end of every month, helps you keep a track of your points earnings and your purchase performance.

1 **CSB Program Period:** The period for which the program is valid

2 **CSB Points Expiry Date:** The date on which the CSB points (Base and Bonus) will expire

3 **Membership Status Summary**

a **Accumulated Points Till Date:** Denotes the total amount of points available on the date on which the Statement has been generated

b **Month:** Denotes the period for which the Points Statement has been generated

4 **Castrol Star Bandhan Points Summary for current month**

a **Opening Balance:** The total amount of Star Bandhan Points available on the date of the Points Statement

b **Points Credited:** Denotes total number of Base and Bonus points credited in the Points Statement

c **Points Redeemed:** Denotes total number of points redeemed up till the date of the Points Statement

d **Total Points Available:** The total number of points available for redemption as on the date of the Points Statement

5 **Your Account Details**

a **Type of Points:** Denotes the type of points, which you have earned (Base or Bonus)

b **Points:** Denotes the number of points earned under the Base or Bonus category

6 **News & Offers:** The description of new promotions undertaken or any special offers available for you

7 **Redemption Summary**

a **Date of Redemption Request:** Denotes the date on which request for redemption was confirmed

b **Points Redeemed:** The number of points redeemed

c **Gifts Requested:** The type of gift selected from the Rewards Section provided

8 **Toll-Free Call:** The number you can call for any queries you may have

Toll-Free Fax: The number you can fax us at, in case of any queries

Castrol Star Bandhan Points Report

Castrol Star Bandhan Program Period: 1st January 2008 to 31st December 2008

Castrol Star Bandhan Points expire on 31st March 2009

Parent ID: _____ Distributor Code: _____
CSB Membership Status: _____

3 Membership Status Summary		4 Castrol Star Bandhan Points Summary for current month			
Accumulated Points Till Date	Month	Opening Balance	Points Credited	Points Redeemed	Total Points Available

5 Your Account Details		6 News and Offers
Type of Points	Points	

7 Redemption Summary		
Date of Redemption Request	Points Redeemed	Gifts Requested

8 **TOLL-FREE**
1-800-22-3628
Toll Free
1800-223628
www.castrolstarbandhan.com
Castrol Star Bandhan

For any enquiries on points, contact us via the Toll-Free Customer Care number or fax number. Discrepancies, if any, should be reported within 20 days of the statement date. Quote your Parent ID mentioned in this statement in all correspondence.
If the Toll-Free facility is not available in your city, please call us on (022) 2666 2887/2666 2811 or fax us at (022) 2666 2007.

E. & O.E. This is a computer generated report and does not require a signature.